

SAFEGUARDING POLICY

1. Introduction

Conciliation Resources' approach to safeguarding is guided by our vision, mission and values. Our vision is of a world where people work together to resolve conflicts and promote peaceful and inclusive societies. We believe that everybody affected by conflict has a stake in peace. We work to create peaceful and inclusive change within societies in partnership with local people, to respond to violence, inequality, injustice and exclusion. And our mission is to provide practical support to help people who are affected by violent conflict achieve lasting peace.

Consistent with our vision, mission and values, we are committed to providing a safe environment for all those with whom we work and interact. The guiding principle of our safeguarding policy is that we believe that it is always unacceptable for children, young people or adults to experience any kind of abuse. We have a particular responsibility to ensure that the most vulnerable, children and vulnerable adults, are protected. CR will also not tolerate abuse and exploitation of its staff, volunteers and partners by those we employ (in whatever capacity). **CR has a zero-tolerance approach to sexual abuse and exploitation.**

We believe in keeping people safe. We believe that protecting children and vulnerable adults is the responsibility of everyone engaged in CR's work. The welfare of these individuals is paramount. All people have the right to protection from abuse regardless of age, gender, ethnicity, disability, sexuality, belief, gender, marital status or sex.

This policy explains who is protected, who is governed by the policy, how we implement it including recruitment, training, reporting and governance.

Principles: The principles in this policy have been drawn from key international and regional instruments such as: International Standards for Keeping Children Safe and the UN Convention on the Rights of a Child. Conciliation Resources is committed to engaging with the international NGO community, contributing to and aligning with best practice in this area. For the removal of doubt these principles apply to all persons associated with Conciliation Resources work. Our principles are:

- All children and vulnerable adults have equal rights to protection from harm.
- Everybody has a responsibility to support the protection of children and vulnerable adults.
- Organisations have a duty of care to children and vulnerable adults with whom they work, are in contact with, or who are affected by their work and operations.
- Organisations have a responsibility to help partners meet the minimum requirements on protection.
- All actions in relation to child protection are taken in the best interests of the child.
- All actions in relation to vulnerable adults are taken in the best interests of the vulnerable adults.

2. Definitions:

Children: All children under 18 years of age as defined by the UN Convention on the Rights of the Child irrespective of the laws and customs in country.

Vulnerable Adults: those who are in need of protection from abuse and sexual exploitation (because of living with economic dependence, a conflict environment, cultural constraints or disability, including women, young adults, and people with disabilities both physical and mental.)

2.2 Scope: Who is governed by this policy?

CR Representatives: This policy applies to all CR representatives including staff (whatever their employment status), volunteers, contractors, and trustees. It also applies to programme visitors including journalists, celebrities and politicians. CR works with partners in country. This policy will be cascaded to all partners who will be expected to meet the standards set out in this policy. See below for more in relation to working with, and alongside, partners.

2.3 Abuse and exploitation: abuse and exploitation of children and vulnerable adults can take many forms and includes:

- Physical abuse is the actual or likely physical injury or the failure to prevent it
- Emotional abuse is the actual or likely adverse effect of threatened abuse
- Sexual abuse and exploitation including rape, all forms of sexual activity, exchange of benefits (including food and money) for sexual favours
- Physical or emotional intimidation
- Neglect, where basic needs such as good, warmth and medical care are not met.
- Sexual harassment is unwanted conduct of a sexual nature. The effect of sexual harassment is to violate the dignity of another person and to create an intimidating environment for them.

3. Working with partners in country:

Conciliation Resources works in a large number of countries and across a broad range of circumstances. Translating child protection and protection of vulnerable adults across these different contexts and cultures can be difficult. But Conciliation Resources' commitment to protect children and young people and vulnerable adults remains whatever the variation in cultural and legal frameworks and we expect our partners to adopt the same commitment. A commitment to child protection/protection of vulnerable adults is fundamental to Conciliation Resources' partnership approach to work. These issues may be more likely in emergency situations, particularly where children are displaced and separated from their families, or where the family is under extreme stress, children and young people then become particularly vulnerable.

Representatives of Conciliation Resources are expected to be extra vigilant to follow the Code of Conduct at these times so as to ensure those children and vulnerable adults are protected from harm.

We acknowledge our responsibility and duty to act appropriately and to make sure that we promote good practice and work by all those partners who deliver the services directly. We expect our partner organisations to uphold the same commitment to prevent abuse and exploitation.

Conciliation Resources, through its representatives, will work with and help new and existing partners to address any issues of child protection/protection of vulnerable adults in their organisation and in the communities in which they work. We want to ensure that everyone is working to high standards and that we are all working together to best protect those who are at risk of abuse and exploitation.

All Conciliation Resources partners will be required to explain what measures they have in place to protect children and vulnerable adults from abuse and exploitation. International staff in the course of their work should support partners in their efforts to increase their awareness, knowledge and skills in relation to child protection/protection of adult at risk's issues through the provision of appropriate capacity building and resources.

All written agreements between CR and its partners will reflect a shared commitment to the protection of children and vulnerable adults. Additionally, CR will conduct a safeguarding risk assessment for each partner and programme to help them mitigate any such risk.

We will expect all partners to read and comply with the CR Partner Code of Conduct. We will expect all partners to read and comply with the CR Safeguarding policy or to have their own safeguarding policy that is equally or more robust. We will ensure that all partners we work with:

- (a) submit their policies to us before starting any project;
- (b) agree that safeguarding is part of the programme design and risk management and assessment
- (c) provide details on how they process safeguarding complaints,
- (d) ensure there is a means of reporting both locally and to the CR Safeguarding Officer for those who have concerns. This applies to both those people in the community with whom the programme engages and those who deliver the programme.
- (e) agree to report all concerns and suspicions to CR's Safeguarding Officer
- (f) agree to co-operate with investigations.
- (g) are aware of CR's Complaints and Whistleblowing policies and will use them when necessary.

The adequacy of these steps will be assessed against CR's safeguarding policy and practices by the CR Safeguarding Officer.

Where projects involve close contact with children and/or vulnerable adults and the partner does not have a written policy, the relevant programme team will work with the partner to ensure adequate steps are taken prior to any grant approval for projects and programmes overseas. This will likely involve working with the partner to locally implement the CR Safeguarding Policy. The details of these requirements are further outlined in the Partner Agreement, including a clear statement that funding may be withheld and a relationship may be terminated in certain circumstances.

We will work with partners to ensure that the communities with whom they work also have appropriate people to whom they can report in confidence. This should be included in the programme risk assessment.

4. Code of Conduct:

All CR representatives, and partners, must follow the Code of Conduct (see separate document). For clarity, CR representatives *shall*:

- Treat everyone with respect, recognising their right to personal privacy;
- Plan and organise events in a manner which reduces risk;
- Foster a culture of mutual accountability so that potentially abusive behaviour can be challenged;

And *shall not*:

- Engage in physical/sexual relationships with beneficiaries of assistance regardless of the age of consent since they are based in inherently unequal power dynamics (the mistaken age of a child or vulnerable person is not a defence)
- Behave physically in a way which is inappropriate or sexually provocative
- Develop inappropriate relationships or use behaviour with children or vulnerable adults, which could in any way be deemed exploitative or abusive.
- Place themselves in a position where they could be accused of sexually abusing a child, young person or vulnerable adult.
- Spend excessive time alone with children or vulnerable adults, away from others, in a secluded area or behind closed doors. (Instead, plan activities so that more than one person is present or, at least, other people are within sight and hearing. Wherever possible ensure that another adult is present to supervise the activity.)
- Take children alone in a car unless it is absolutely necessary and with parental or guardian consent.
- Act in ways that may be abusive or may place a child or vulnerable adult at risk of abuse.
- Use language, make suggestions or offer advice which is inappropriate, offensive or abusive.
- Offer benefits such as food, favours, clothes, jobs, money in exchange for sexual favours.
- Show favouritism to any individual for sexual favours in return.
- Act in ways intended to shame, humiliate, belittle or degrade individuals including children or vulnerable adults, or otherwise perpetrate any form of emotional abuse.

- Engage in any commercially exploitative activities with children including child labour or trafficking.
- Hit or otherwise physically assault or physically abuse anyone

IMPLEMENTATION

The protection from abuse and exploitation will be addressed through the following steps:

5. Risk assessment/risk mitigation

Conciliation Resources has a commitment to design and deliver programmes which are safe for all individuals including children and vulnerable adults. This will ensure that programmes and projects will be risk assessed for safety and safety strategies developed.

A risk assessment template is included as Appendix 3

In recognising these risks, staff should proactively assess and manage risks to reduce the risk of harm. Staff should ensure that any relevant activities they undertake will ensure thorough and systematised safeguarding risk assessments. Staff should also ensure that safeguarding is mainstreamed throughout projects and activities along with other cross-cutting issues. This includes consideration of safeguarding when conducting a risk assessment for any project, particularly those where CR representatives come into direct contact with children and/or vulnerable adults. A risk assessment should always be conducted during project design, and periodically reviewed during the life cycle of the project.

6. Safe Recruitment, induction and training:

We shall operate safe recruitment practices and routinely take up and check references.

- As part of the recruitment process, CR may require prospective employees, volunteers and trustees to be subject to a criminal record check so as to exclude those with a past sexual offences record from employment
- Interview questions will include questions on suitability to work with children or vulnerable adults
- CR will seek references from former employers on prospective employee's suitability to work with children and vulnerable adults recognising that criminal record checks do not necessarily reveal risks associated with inappropriate behaviour.
- Reasons for leaving previous employment will be fully documented and checked

7. Training

All staff, volunteers, consultants, and trustees will receive training consistent with their job roles and responsibilities including as part of their induction and subsequent refresher training. Creating an 'aware culture' in which all staff, volunteers and other representatives contribute to both the protection of children and vulnerable adults and prevention of abuse and exploitation is crucial.

Contractors who interact with children or vulnerable adults will receive training consistent with their job roles and responsibilities. Contractors will be supervised by CR staff at all times when interacting with children and/or vulnerable adults.

As part of their own approach to safeguarding, partners will conduct training consistent with job roles and responsibilities. CR will endeavour to assist with this.

8. Safeguarding and Communications:

CR is committed to respecting the privacy and rights of all those we work with. We will only publish stories, text and images, still or moving, of children or vulnerable adults if prior consent has been received from either the child or vulnerable adult or their parent or guardian.

9. How to Report: a safeguarding incident

The following procedure will be followed for reporting and reacting to any witnessed, suspected or alleged incident of abuse or exploitation in violation of this Policy by an employee, contractor, volunteer, trustee or partner. The guiding principle in responding to any concerns around safeguarding is that the safety and welfare of the child or vulnerable adult should always come first. No one should be put at more risk by any action that may be taken.

A reporting flowchart is included as Appendix 2

If you have a concern, you should report it. An allegation of abuse of a child or vulnerable adult should be taken seriously at all times. It is not for you to decide whether or not abuse or exploitation has taken place but to raise your concerns and/or pass on any concerns which have been raised with you. You can do this verbally or in writing. You do not have to decide whether or not there has been abuse. The need to report arises in the following instances:

- You observe or suspect abuse.
- You hear or receive an allegation of abuse.
- A child or vulnerable adult discloses abuse.

We regard it as essential that all those who work with CR and who CR works with be encouraged to come forward with concerns either orally or in writing. For the avoidance of doubt, no representative of Conciliation Resources will prejudice their own position or standing with Conciliation Resources by responsibly reporting potential or suspected abuse.

Disclosures and suspicions should always be investigated and acted upon swiftly making the welfare of the individual paramount. Any delay must be avoided.

It is essential that all parties maintain confidentiality and therefore sharing of information, which could identify a victim or an alleged perpetrator should be purely on a 'need to know' basis. Unless abuse has actually been proved to have occurred one must always refer to 'alleged abuse'. Names and identities are not to be disclosed outside the group designated as 'need to know'. CR may be under a legal obligation to report anonymised incidents to certain authorities.

Partners will ensure that members of the community they are working with know who to report a problem to.

Information given should be written in a report as soon as possible after the concern was raised (within 24 hours if possible). Any written records taken must be kept securely in a locked place. Under no circumstances should any individual attempt to deal with the problem of abuse alone. If a representative of Conciliation Resources suspects that child abuse or abuse of a vulnerable adult is occurring, they should follow the reporting procedure.

If you suspect abuse, or someone discloses allegations to you, you should:

- Listen to the person, allow them to say what they feel they want to say, but don't ask leading questions.

- Don't promise to keep it a secret. You may need to pass it on to someone in charge as you are concerned for their welfare.
- As soon as is possible, write down everything you can remember that the person said, as well as where and when the conversation took place. Include date and time of conversation(s) and any incident(s) disclosed. Reports should be factual and as accurate as possible.
- Opinions and presumptions should be avoided but, where it is felt relevant or important to include these, they should be clearly indicated as such.
- In the first instance, the only person who 'needs to know' is the CR Safeguarding Officer who can be contacted at safeguarding@c-r.org (currently Chief Operating Officer Tim Hansen thansen@c-r.org, +44 7790 996 103) – contact him as soon as possible. If he is not contactable, contact the relevant Programme Director or the Director of Programmes.
- But if the alleged incident relates to a particular member of staff, you should contact the Safeguarding Officer directly. If the alleged incident related to the Safeguarding Officer, contact CR's Executive Director.
- Having your details helps us follow-up. But if you want to be anonymous, send the information anonymously to the Chief Operating Officer by the following means:
 1. Via anonymous google form (for CR staff) which can be found at <https://goo.gl/forms/BkskeAfcayzzMHSE2>
 2. Via email from an alternative & anonymous email address
 3. Via anonymous letter
 4. Via any other anonymous and confidential means

CR will apply appropriate disciplinary measures to staff found in breach of policy. During investigations, alleged perpetrators will be respectfully asked to take paid leave. CR will endeavour to provide support to victims and survivors.

10. Management and Board Responsibility

All line managers have the responsibility to ensure that all representatives of Conciliation Resources within their remit are made aware of the guarding policy and code of conduct and are given a copy of all relevant guidance and procedures for reporting abuse. Regular monitoring of risks, risk mitigation and the effectiveness of safeguarding measures will be incorporated into Conciliation Resources' monitoring processes and activities.

The Designated Safeguarding Officer is: Tim Hansen. The contact details are safeguarding@c-r.org and thansen@c-r.org and +44 7790 996 103. If he is uncontactable contact the relevant Programme Director or the Director of Programmes.

The Board of trustees has approved this policy and will review it within the first six months and then at least every two years and will include safeguarding in its regular risk review.

Signed:Position:.....

Review

Conciliation Resources is committed to reviewing its policy and good practice in six months from the date of implementation and with two yearly reviews thereafter.

This policy was last reviewed on:(date)

Signed:Position

Appendix 1 – OPTIONAL Safeguarding Incident Reporting Form

Part One: About You

Name:

Your role in (CR or Partner or other):

Details of any other organisation involved:

Your relationship to the child or vulnerable adult concerned:

Part Two: About the Child/Vulnerable Adult

Name(s):

Male/female:

Age:

Address:

Whom does the person live with?

Part Three: About Your Concern

How did you come to have a concern: was abuse or policy non-compliance observed or suspected? Was an allegation made? Did a child, young person or vulnerable adult disclose abuse?

Date, time and place of any incident(s) reported to you:

Nature of concern/allegation:

Observations made by you (e.g. individual's emotional state, any physical evidence)

Write down exactly what the child or person making a report said and what you said (or another informant said): continue on a separate sheet of paper if necessary.

Any other relevant information? (E.g. disability? language?)

Were other people involved or aware?

Have you already spoken to parents or carers or any other Safeguarding Personnel or Agencies? Yes or No
___ If Yes, who or whom?

Time and date of reporting:

Person(s) to who report was made: (name of supervisor/manager/staff):

Advice given by that person or agency:

Action Taken:

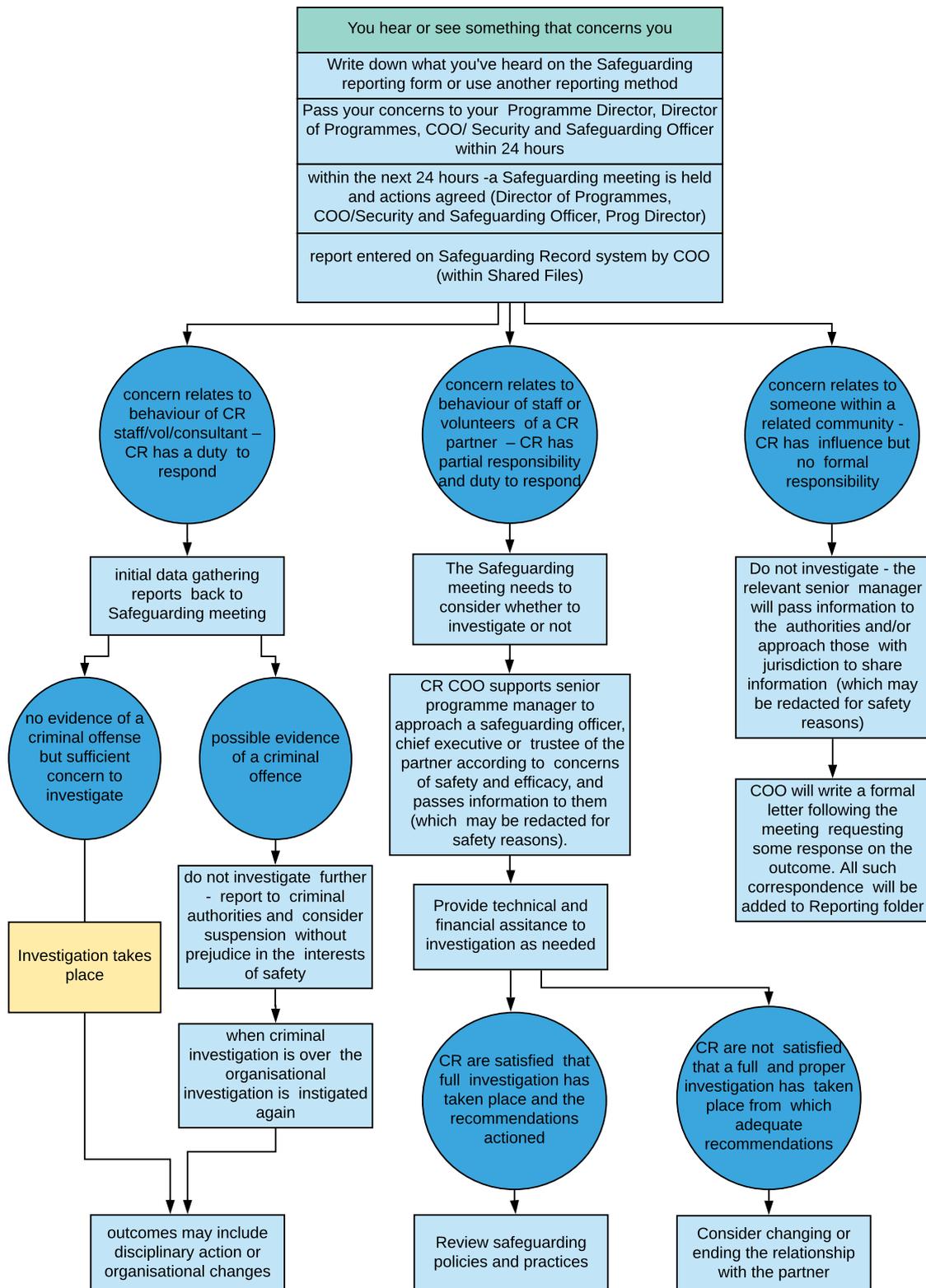
I understand that in making this report CR may have to inform authorities, in a confidential manner and only if necessary for the safety of the child, vulnerable adult, the staff member, the partner, or to meet obligations to donors or under national law.

Signed

Date

Note: Please remember that all information contained in this report must be kept confidential and must not be revealed to anyone except the person you reported to. You will be informed of next actions that will be taken

Appendix 2 – Safeguarding Reporting and CR Response



Appendix 3 – Safeguarding Risk Assessment

These questions serve to highlight areas that require safeguarding risk management within a programme. The scope of this risk assessment will usually include the activities of partners acting within the programme.

Area of Risk	Will this programme include the following?	Y/N	How will this risk be managed?
Inherent Risk	International personnel will be deployed in country		
	International personnel will be working in a remote and/or rural location		
Degree of Isolation	Involves being one-one meetings or being alone with children / vulnerable adults		
	Involves activities that are away from organisation or partner location		
	Involves unpredictable setting		
	Involves personnel having unsupervised contact with children/adults at risk		
Online contact or access to personal details	Involves direct one-on-one or group access to children/vulnerable adult online		
	Involves supervising child-to-child online contact		
	Involves online access to a child's or children's/ vulnerable adult's personal and/or confidential information		
People Involved	Have all those involved been appropriately trained on safeguarding		
	Have all those involved read the CR Code of Conduct or CR Partner Code of Conduct.		
	Have all those involved read the CR Safeguarding policy or a partner's safeguarding policy that is equally or more robust.		
Vulnerability of children/vulnerable adults	Engages with children/vulnerable adults who have challenges that contribute to their vulnerability (e.g. psychological, situational, conflict setting)		
	Engages with children/adults at risk who do not have many support systems		
Degree of physical contact	Involves demonstrating a skill to children/adults at risk		
	Position involves need for physical contact/touching children/vulnerable adult		
Degree of monopoly (eg is something available only from CR or the partner?)	Monopoly on provision of goods and/or services • Medical • Food distribution • Career training • Other income		
Degree of trust	Involves developing close, personal, long term relationships with children/adults at risk		

	Involves transporting youth		
	Contributes to important decisions regarding the future of children/adults at risk		
Authority	Activities involve people with actual or perceived authority over others (eg military, police)		
Child Labour	Possibility that activity will lead to the employment of children or removal of children from school		
Parent / Carer	Engages with parents who have challenges that contribute to their ability to provide care (e.g. psychological, situational, conflict setting)		
	Engages with parents who do not have many support systems		